

From a thought leader in information science

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Marcia Bates is Professor Emerita of Information Studies at the University of California, Los Angeles (UCLA), and was Editor-in-Chief of the *Encyclopedia of Library and Information Sciences*, 3rd ed. She has also been a professional consultant to numerous organizations in government, foundations, and businesses, including technology start-ups.

"Over the years, Marcia Bates' work has continuously and substantially changed the thinking and direction of the information sciences. This compilation makes available her most influential publications, some difficult to access and retrieve. Conveniently organized in three volumes, it is an immensely valuable contribution to the literature of the field."

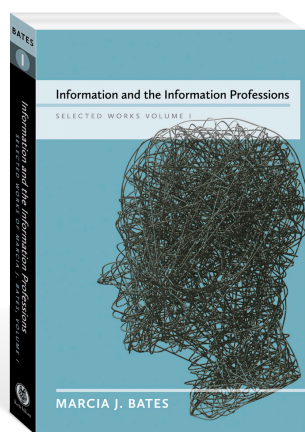
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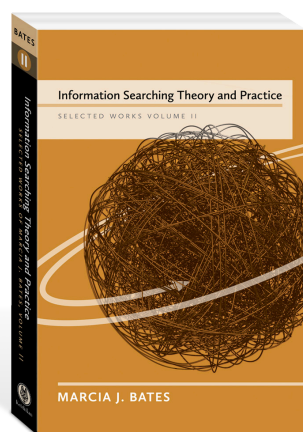
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"Information" is a word that is much used and discussed, but with little agreement on its meaning. Yet it forms the professional focus and intellectual content of numerous disciplines and professions—information science, knowledge management, social studies of information, digital humanities, biomedical informatics, library science, archival science, information systems, and many more.

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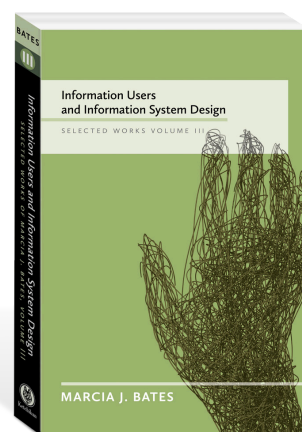
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Searching for information—and succeeding in finding it—is a more interesting and complex process than is usually recognized. Even the most sophisticated automated retrieval systems often fail to incorporate all that we know about human searching behavior.

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